



# How we handle your data in Hofheim Animal Hospital

## Privacy Policy

The safety of your personal data is very important to us. We process your data exclusively in the framework of the legal regulations (EU data protection basic regulation, federal data protection law). Below we would like to inform you about the most important aspects of data processing in Hofheim Animal Hospital.

## Collection and processing of data

The data processing is used for the following purposes:

As part of our business relationship, the data you provide will be processed to carry out pre-contractual measures and to be able to fulfill the treatment contract.

## Legal basis of data processing

Data processing is based on Art. 6 para. 1 lit. b of the DSGVO. To conclude and carry out an examination/treatment contract and in order to process this to your complete satisfaction, we need your data (name and home address). In addition, data processing takes place on the basis of Art. 6 para. 1 lit. f of the GDPR or Art. 6 para. 1 lit. a. respectively.

## Use of the data

We use your data exclusively for the execution of the contract, to answer your inquiries, for accounting and billing purposes and for general administration. Data cannot be deleted if there are legal regulations forcing us to store the data.

## Your rights

You have the right to information about, correction, deletion, limitation of processing, data portability, revocation and opposition of your data. If you believe that processing your data violates the data protection law or your data protection claims have been injured in any other way, you can complain to the regulator. This is the federal state data protection authority ([www.datenschutz.hessen.de](http://www.datenschutz.hessen.de)).

Your right to restriction of data processing includes the authority to refuse to your data being forwarded to third parties.

## Contact us

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