

# Information about data protection



Tierklinik Hofheim

Dear pet owner,  
protection of your personal data is important to us. According to the EU General Data Protection Regulation (GDPR), we are obliged to inform you about the purpose for which the Tierklinik Hofheim collects, stores or forwards data. This information sheet also tells you what rights you have in terms of data protection.

## 1. Responsibility for data processing

Responsible for the data processing is the:

**Tierärzte IVC Evidensia GmbH**

**Tierklinik Hofheim**

**Katharina-Kemmler-Straße 7**

**65719 Hofheim**

**[datenschutz@tierklinik-hofheim.de](mailto:datenschutz@tierklinik-hofheim.de)**

You will find further information about our company, details of the authorised repre-

sentatives and further contact details in the imprint of our website:

**<https://www.tierklinik-hofheim.de>**

The responsible data protection officer is:

**Bärbel Willimzik**

**In den Siefen 3**

**66346 Püttlingen**

**[b.willimzik@propraxis.de](mailto:b.willimzik@propraxis.de)**

## 2. Purpose of data processing

Data processing is based on the legal requirements of the GDPR and the BDSG. If we have received data from you, we will generally only process this for the purposes for which we have received and collected it. This concerns your **personal data**, such as name, address, telephone number, e-mail address, bank details. Personal data will be required for the usual business purposes, such as the treatment of the animal, diagnostics, laboratory tests, referrals to veterinary colleagues, and invoicing. We or third parties commissioned by us also process data for medical and business evaluations and analyses.

Data processing for other purposes is only taken into consideration if the necessary legal requirements in accordance with **Art. 6 para. 4 GDPR** are fulfilled.

Any information obligations pursuant to **Art. 13 para. 3 GDPR and Art. 14 para. 4 GDPR** will of course be observed in this case.

## 3. Recipient of your data

In principle, your data will only be passed on to third parties if this is necessary for the fulfilment of the contract or if the transfer is legal **within the meaning of Article 6(1)(f) GDPR**. We may also be legally obliged to disclose the data or you have given your consent in this respect.

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Recipients of your data may include, in particular, other veterinarians, veterinary clearing centres, other billing centres, animal health insurance companies, animal owner liability insurers, professional liability insurances.

## 4. Storage of your personal data

We will only store your personal data for as long as necessary to carry out the treatment. Due to professional regulations, we are obliged to keep this data for at least **5 years after completion of the treatment**. According to other regulations longer retention periods may apply, for example 10 years in the case of tax-relevant documents in accordance with the German Fiscal Code (AO). After the retention period has expired, the need for further processing is examined. If no longer needed, the data is deleted. Towards the end of a calendar year we review data with regard to requirements for further processing.

## 5. Your rights

With regard to the data concerning you, you have

- the right to information
- the right to rectification or erasure of data
- the right to restriction of data processing
- the right to data portability and
- the right to object to processing

The processing of your data takes place on the basis of legal regulations. Only in exceptional cases do we require your consent. In these cases, you have the right to withdraw your consent for future processing.

You also have the right to lodge a complaint

with the supervisory authority for data protection if you are of the opinion that the processing of your personal data is not being processed lawfully.

The address of the supervisory authority responsible for us:

**Hessische Beauftragte für Datenschutz und Informationsfreiheit (Hessian Commissioner for Data Protection and Freedom of Information)**  
**P.O. Box 3163**

**65021 Wiesbaden**

**<http://www.datenschutz.hessen.de>**

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## 6. Legal basis

The legal basis for the processing of personal data is generally - as far as there are no other specific legal provisions - **Art. 6 GDPR**. In particular the following comes into consideration:

- Consent (Art. 6 para. 1 a)
- Data processing for the fulfilment of contracts (Art. 6 para. 1 b)
- Data processing on the basis of balancing of interests (Art. 6 para. 1 f)
- Data processing for the fulfilment of legal obligations (Art. 6 para. 1 c)

If personal data is processed on the basis of your consent, you have the right to withdraw your consent at any time with effect for the future. If we process data on the basis of a balancing of interests, you as the data subject have the right, taking into account the requirements of Art. 21 GDPR, to object to the processing of personal data.

## 7. Transfer of your data to a third country

IVC Evidensia is a multinational company and some of our business processes may take place outside of your country. For certain tasks we use (IT) service providers or payment service providers that have their registered office, parent company or data centre in a third country (outside the European Union and the European Economic Area). We ensure that your personal data continues to be protected to the same standards in these cases.

The IVC Evidensia Group in Europe and the United Kingdom (UK) currently works with service providers in the following countries/regions:

- **The United Kingdom**

On 28 June 2021, the EU Commission issued an adequacy decision pursuant to Art. 45 GDPR for the United Kingdom, whereby it is recognised as a safe third country. This means that even after Brexit, personal data can be transferred unhindered from the EU to the United Kingdom. The adequacy decision can be found at: **Adequacy decisions (europa.eu)**.

- **India**

The EU Commission has not issued an adequacy decision for India. For the transfer of personal data to India, standard data protection clauses are concluded with the respective service provider. The standard data protection clauses issued of the EU Commission can be found here:

**EUR-Lex - 32021D0914 - DE - EUR-Lex (europa.eu)**

Datum: 20. Dezember 2023

Unterschrift  
Klinikleitung: